

## **DOMESTIC ABUSE SUPPORT SERVICES FROM 1 APRIL 2017**

Domestic Abuse services in Kent are changing from 1 April 2017. A holistic range of support services will now be delivered by providers covering the following geographical locations;

- Thanet & Dover Districts – Oasis Domestic Abuse Service
- Ashford, Canterbury & Shepway Districts – Centra Support
- Dartford, Gravesham, Maidstone & Swale Districts – Centra Support
- Sevenoaks, Tonbridge & Malling & Tunbridge Wells – Lookahead Care & Support

These services will be supported by a central Referral, Assessment and Triage service delivered by Victim Support, who will also provide support to 'standard risk' victims.

The services delivered by providers commissioned by KCC and other funding partners will offer a wide range of interventions including;

- Safe refuge accommodation
- Specialist IDVA support
- Community Outreach Services
- Therapeutic and group programmes (e.g. Freedom Programme)
- 'Sanctuary' provision (adaptations to make the home safer)
- Support with court proceedings
- Emergency welfare assistance for clients in crisis (food, energy, travel)

Community access points (One Stop Shops) will continue to operate as normal. Further information about these and other services available can be found at [www.domesticabuseservices.org.uk](http://www.domesticabuseservices.org.uk)

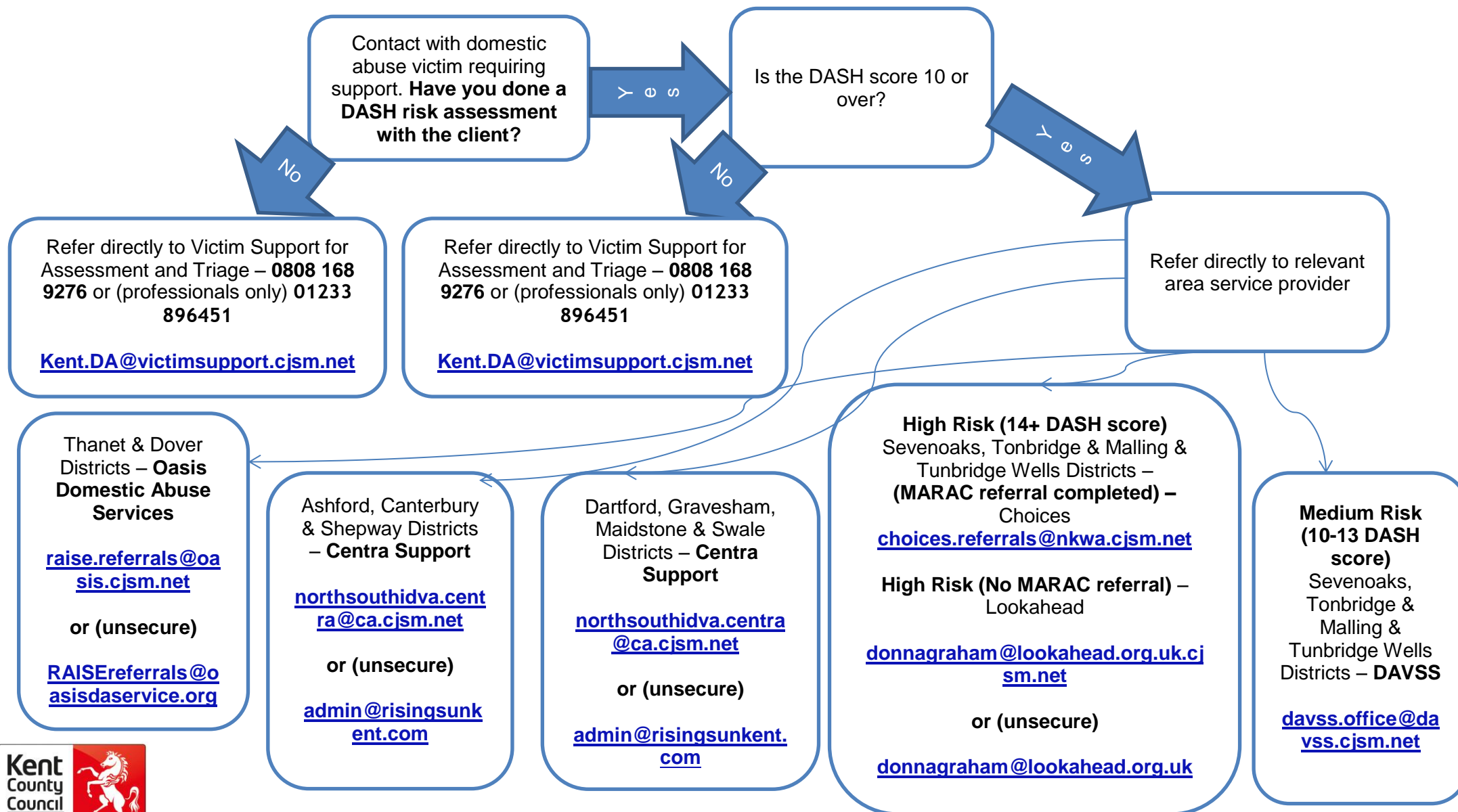
If you wish to refer a client for domestic abuse support, please follow the flowchart below to determine how to make a referral.

Referrals should be made on the attached referral form. If using unsecure email, your referral form should be password protected.



*In partnership with; The Office of the Police and Crime Commissioner, Kent Fire and Rescue Service, Ashford Borough Council, Canterbury City Council, Dartford Borough Council, Dover District Council, Gravesham Borough Council, Maidstone Borough Council, Shepway District Council, Swale Borough Council and Thanet District Council*

### Domestic Abuse Support Service Referral Flowchart



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