

What to consider and ask when considering childcare settings

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Kent Safeguarding Children multi-agency partnership

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When considering childcare provision, it may be helpful to be prepared with questions to ask prospective providers and know what information you want to have before making a decision. This sheet provides some questions or information you may wish to consider, although is not exhaustive.

Making use of childcare provision can be daunting for parents and carers.

These questions may help to reassure that trust can be placed in the professionals providing childcare, but you may also wish to ask other questions, for example, about your personal circumstances, child's routine, and fees.

Providers should be open in answering questions that you have.



Questions to consider asking

What is the **ratio of staff to children?** How many children are cared for at any one time? Which staff are included within ratio (i.e. apprentices)? Are there times when the ratios are different to the norm, for example, on outings?

What safeguarding and other policies does the provider have and are these available to parents and carers?

What **qualifications** do staff hold, including **paediatric first aid?** If my child requires medication, what is the process for this being given?

How are meals and snacks provided? **Can dietary needs be met?** How will appropriate food textures for children be understood and provided? **Does the provider have a safe eating policy?**

How will children's **behaviour** be managed?

If children will be **taken off-site or transported** what are the **transport arrangements** (including child car seats)?

Information to consider seeking

Most recent Ofsted inspection

References from other parents and carers







www.kscmp.org.uk/guidance/eatsafe

In memory of Oliver Steeper





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